

Flex Therapist CEUs

Medical Errors Prevention

1. Which type of error is the use of a wrong plan to achieve an aim?

- A. Error of execution**
 - B. Error of planning**
 - C. Error in diagnosis**
 - D. All of the above**
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2. What is the first step of a root cause analysis?

- A. Identify adverse event**
 - B. Organize a team**
 - C. Develop an initial flow diagram**
 - D. Develop an event story map**
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3. Violations of procedure are not root causes, but must have a preceding cause.

- A. True**
 - B. False**
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4. The patient's bill of rights demands full disclosure of an error.

- A. True**
 - B. False**
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5. Which of the following represents the largest single cause of errors in the hospital setting in the United States?

- A. Invasive / procedural errors**
 - B. Misidentification errors**
 - C. Medication errors**
 - D. Sentinel event errors**
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6. Every accredited organization is required to report sentinel events to The Joint Commission.

- A. True**
 - B. False**
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7. SBAR is an effective and efficient way to communicate important information and offers a simple way to help:

- A. Standardize**
 - B. Set expectations**
 - C. Establish structure of communication**
 - D. All of the above**
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8. Orthopedic surgeries, especially joint repair and joint tissue incision and excision are numerically the most common surgical categories in which AEs occur.

- A. True**
 - B. False**
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